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Experienced Product Developer with a strong beauty and technical background specializing in innovation and consumer insights.

### Director of Product Development, PATTERN Beauty by Tracee Elliss Ross - December 2020 -

#### Present

- Development
  - Owns and maintains product development timelines ensuring team's adherence to deliverables at every stage in the process: innovation, conception, planning, development, consumer testing, safety testing, regulatory and post launch issue resolution
  - Lead the Product Development process of formulas, packaging, hard goods and accessories
  - Oversees trend and product line direction by creating focused brand concepts
- Regulatory
  - Manages and oversees the EU/UK & Health Canada RP registration process for NPD
  - Manages and oversees instrumental, product claims and REACH testing Led the EU/UK and Health Canada RP registration process for the entire portfolio of formulated products, hard goods & accessories for our Global launch June 2022.
- Strategy
  - Manages and ensures that products are profitable and hit the targets set by the brand and marketing teams.
  - Developed and Implemented processes and guidelines to streamline the development process internally and with external partners.
  - Set vision and define success for brand innovation pipeline.
  - Support the development of brand strategy and annual brand marketing plans.
  - Analyze market and business to identify opportunities for growth, define strategies and ensure objectives are being realized.
  - Exercise critical thinking to set high performance standards, measures for success, and adjust plans to deliver against a growth agenda.
  - Support post-launch analyses with support from brand teams and cross-functional partners.
- Skills & Capability Development:
  - Coach and develop direct reports
  - Develop business objectives, performance, personal development, and training plans.
  - Provide coaching, feedback, and guidance.
- Cross Functional Management:
  - Participate in key sales and marketing presentations

- Partner with internal teams and external agencies to ensure all product launches are executed on time, in full and on budget.
- Collaborate with Design, Marketing and Sales, to create distinctive products, platforms and experiences that drive awareness and trial.
- Partner with factory and outside vendor base in leveraging current technologies and the development of new technologies.

# Sr. Product Development Manager, Strength of Nature/Godrej - April 2017 – December 2020

Strength of Nature is a subsidiary of Godrej that has served as a cornerstone of the AA haircare category for over two decades, representing \$26M+ in sales.

- Consumer Insights & Innovation
  - Research competitive landscape to develop best-in-class products by identifying trends, benchmark standards, new ingredients, packaging, current and emerging competitors to allow for greater innovation, competitive insights and improved user experience.
  - Lead collaboration in pipeline planning for new innovation/concepts.
  - Analyze competitive sales data from IRI & extrapolate actionable insights.
- Product Development & Testing
  - Manage a \$500k regulatory testing & insights budget.
  - Lead internal communication with cross-functional partners.
  - Write briefs for internal team and external partners including fragrance, R&D, Packaging Engineering and Marketing.
  - Manage all phases of innovation, formula development, testing and methodology across
    7 brands and 50+ products.
  - Collaborate with the compliance department on regulatory and testing protocols
    - Develop all testing protocols to determine formulations, usage instructions.
    - Coordinate final claims with Regulatory, and Brand Management.
  - Manage a team of 20 professional stylist for expert grader product testing.
  - Design and coordinate consumer product testing for every launch.
  - Post-Launch Issue Resolution Track post launch performance of launched product for on-going improvement.
- Project and Brand Management
  - Own, monitor and maintain on-time delivery of critical project milestones.
  - Drive daily communication with external partners to manage development and testing.
  - Coordinate all bulk and mockup development for all testing and retail sell-in.
  - Build and maintain relationships with 20+ 3rd party vendors domestically & internationally.
  - Product copywriting driven by insights, testing, and regulatory recommendations.

## curlPRess, Marketing Consultant - 2012 - 2017

- Marketing communications and email marketing
- Product Launch Promotions
- 360 Event management Venue/vendor sourcing, logistics and reporting for national events of 300k+ audiences including ESSENCE Festival, DST & AKA National Conventions

• Sponsorship fulfillment for over 20 national events and brands

## Bronner Brothers, Marketing & Promotions Manager, 2011 - 2012

- Strategy
  - Strategy development for 2 hair care lines
  - Social media strategy and community manager
  - National tradeshow marketing strategy and execution
  - Data analysis and process improvement through testing and new initiatives
- Experiential
  - Sponsor or develop promotional and experiential events
  - Review incoming marketing campaign proposals
  - Manage and fulfill event sponsorship requests
- Communications
  - Website management Site copy, consumer product inquiries and online feedback
  - Manage sample requests and product reviews.
  - Correspond with major retailers regarding sales and product distribution
  - Manage incoming media requests and build relationships with industry journalists
  - Write press releases, newsletters, and print material

### AWARDS & RECOGNITION

- Byrdie Recognized as a "Behind-The-Scenes Beauty Icon Making the Industry Better
- Strength of Nature/Godrej Recognized as the top 1% of the Godrej Corporation for Best Innovation
- Strength of Nature/Godrej Recognized for Outstanding Innovation and Outstanding Functional team at Strength of Nature

## EDUCATION

- MBA, Brenau University, Gainesville, GA. May 2010. Overall GPA: 3.8/4.0
- B.A. in International Affairs, University of Georgia, Athens, GA, August 2005. Overall GPA: 3.41/4.0, Dean's List